



# KATHY QUAN RN BSN PHN

## About Me

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I worked as an RN for over 45 years. As a new grad, I started in the hospital on a Med/Surg unit and was promoted to Charge Nurse after 6 months. After 1 year I was promoted to Assistant Head Nurse. After 2.5 years, I was able to follow my dream to become a home health nurse and later added hospice nursing to my repertoire.

For over forty years I worked in home health and hospice first as a field nurse, then assistant DOPCS, nursing supervisor, staff educator, QI and QAPI specialist, including OASIS review and ICD9 or 10 coding. I spent my last 13 years working QI/QAPI for hospice. QI/QAPI included documentation review and staff education, along with ADR review and response. I retired in 2022. Throughout this time period, I also became an award-winning author and blogger for nurses and those caring for aging parents. See my writer CV at KathyQuan.com.

I have been married for 47 years to my soul mate. We live in So. CA and enjoy photography, painting, and crafting. Our 3 adult children have gifted us 4 grandchildren. We love being grandparents and watching them compete in sports and dance. My son is an OR nurse. My daughters work in food service and real estate respectively.

## WORK EXPERIENCE

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**2009–2022** Hospice QI/QAPI Specialist – Assisted Home Health & Hospice at 5 offices across greater Los Angeles and Ventura County

**2005–Present** Nurse Writer, editor, copywriter, desktop and web publisher – see writer CV

**2000–2005** Home Health QI/QAPI Specialist OASIS reviewer and coder – Assisted Home Health & Hospice– North Hills. CA

**1997–2000** Nursing Supervisor – Assisted Home Health & Hospice – Thousand Oaks, CA

**1992–1997** Field Nurse, Assist. DOPCS, Nursing Supervisor, staff educator – Livingston Memorial VNA – Thousand Oaks & Ventura, CA

**1984–1992** Took time off to raise my 3 children, performed volunteer work for Girl Scouts, PTA, youth sports, and learned Desktop publishing and graphic artwork for my own small business – see Writer CV

**1978–1983** Field nurse home health and hospice – VNA of Pasadena and San Gabriel Valley

**1977–1978** Field nurse home health – VNA of Los Angeles

**1975–1977** New grad RN, Staff RN, Charge Nurse, Assistant Head Nurse – Methodist Hospital of Arcadia, CA

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kathyquan@gmail.com



KathyQuan.com

## EDUCATION

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**1975** – BSN Bachelor of Science– Nursing

**1975** – PHN –Public Health Nursing Certificate

**California State University, Los Angeles**

## SKILLS

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- Leadership
- Teamwork & Collaboration
- Critical Thinking
- Problem Solving
- Time Management
- ICD-10 Coding
- OASIS
- Strong Work Ethic
- Written & Oral Communication
- Documentation
- QAPI
- ADR Review and Response
- Staff Education

## LANGUAGE

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English – native speaker

Some Spanish